



SECOND WIND GLANCE

THE BI-MONTHLY NEWSLETTER OF SECOND WIND AIR PURIFIERS

NO MORE KENNEL COUGH AFTER INSTALL OF SECOND WIND MODEL 1000KCS!

We love testimonials at Second Wind! This summer we got a wonderful account from a woman about how a Second Wind model 1000KCS has helped her clients Breathe Easy. It turns out her clients are dogs!

“The decision to select the Second Wind 1000KCS Air Purifier was based on the need to address kennel cough issues that show up in our facility. These occur even after pet owners have immunized their pets with the Bordetella Vaccine, which only address 4 strands of this virus. The costs to treat each affected dog range from \$100 to \$500 after the virus strikes, so the cost of the air purifier was justified even if we only had a small number of dogs that would require veterinarian treatment. I was originally concerned about the cost of having the air system constantly operating, but since the units were installed we have not seen a dramatic increase in our electrical bills either. The Second Wind Air Purifier has helped us add value to the services we offer, and owners know that we are just as concerned about the well being of their pet(s) as they are! Since we installed the unit in January in two of our kennels we have not had an occurrence of kennel cough! We have also noticed a great reduction in the unpleasant odors associated in the kennels as well!”



Thank You!

Kristen (Becker) Manrodt

Owner - River Run Boarding Kennel, LLC.

www.rrboardingkennel.com

http://www.rrboardingkennel.com/Info_on_Kennel_Cough.html

Our goal has always been to provide Air The Way It Was Meant To Be, but our focus has most often been on humans. A special thanks to River Run Boarding Kennel for pointing out to us how well our products work for Man’s Best Friend as well!

VOLUME 1, ISSUE 4

In this issue:

Kennel Cough Testimonial: 1000KCS **Pg 1**

Radon Gas: Experiment: 1995 **Pg 1**

How to tell if a Replacement Lamp is a Second Wind Original or Not **Pg 2**

Second Wind Lamp Warranty information and guidelines **Pg 2**

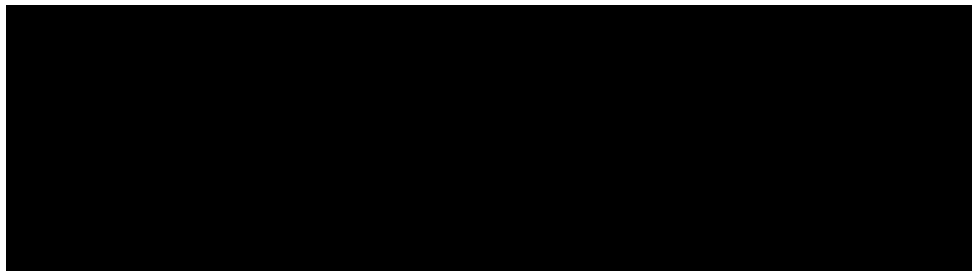
SEPTEMBER 4, 2012



FEATURED PRODUCT - 1000KCS
GREAT FOR KENNELS & RADON
GAS TREATMENT

RADON GAS: 1995 EXPERIMENT

In 1995, Second Wind Air Purifier engaged in experiments to test the effectiveness of its 500K-A & 500K-C device against radon gas. The results proved that the 500K-C system could deplete radon concentrations where the 500K-A could not. For a copy of the test data, contact Second Wind.



Today’s models that utilize the 500K-C technology are: 1000KCS; 1002KCS; 2414-O3; 2414-O3-FC; 2412-O3-FC and our premium model, 2124



The First. The Finest

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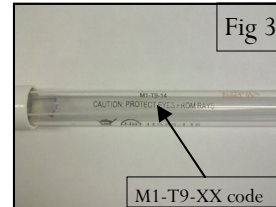
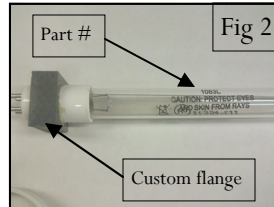
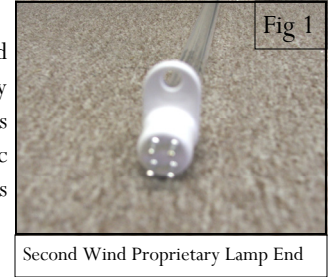
Take a Second (Wind) Look



SECOND WIND REPLACEMENT LAMPS—IS IT REAL OR IS IT A KNOCK-OFF?

A simple search on the internet for replacement lamps for your ultraviolet air purifier can lead you to some rather dubious websites that promise to replace your lamps. In fact, the last search by this humble reporter yielded a total of 8 sites that we know do not purchase from us or our distributors. Here's how you can tell if a Second Wind lamp is authentic

- Our highest selling replacement lamp, the 1076R has an unique end flange (Fig. 1) that is proprietary of Second Wind and is not sold by our supplier to any other manufacturer. Knock-off versions of this lamp will not have the same custom-made end. This same ceramic end is being applied to many other Second Wind replacement lamps to provide a quick analysis for our customers.
- Most of our replacement products have different flanges attached to our lamps, although a few have no flanges at all. If you find a lamp like this on a Second Wind unit it will have a code etched on the glass with the replacement lamp part# in your manual (Fig. 2) or there will be a code ranging from M1-T9-01 through M1-T9-31 (Fig.3). Second Wind customer service is always available to help you confirm what your replacement lamp(s) should be.



WARRANTY NOTES FOR SERVICE LAMPS

No one likes having problems with warranty claims, if they come up. We qualify our products with demanding and durability and quality specifications to provide the best products so warranty issues do not arise. This issue, we will focus on how to tell if a Second Wind replacement lamp falls within the warranty guidelines we have outlined in the manuals of our products. Below is the method to decipher the age of the Second Wind lamp you are inspecting.

For warranty support, you can call our customer service line at 800-387-4565. Please be ready to provide the following details:

- Second Wind model number
- Description of lamp fault (stopped working, broken quartz glass, broken ceramic, etc)
- Date of last lamp change
- Date code on lamp
- Installer of unit and last lamp changeout



Code Definition

- 11 Year lamp was made
- 137 Day of the year lamp was made
- L Glass Type
- 57 number of runs to date that year

At Second Wind, we provide great warranty protection on our parts and our products. Most lamps are covered by a one (1) year warranty from date of installation.